Event Report

6th elets
HEALTHCARE
LEADERS FORUM
CONFERENCE | AWARDS | EXPO
Technology for Patient Delight
2nd MARCH 2016, LE MERIDIEN HOTEL, NEW DELHI

Insights on Technology for Patient Delight

(L-R) Amitabh Nag, Jaikant Singh, Dilip Patil, Gyanesh Pandey, S K Panda and Manoj Jhalani release special edition of eHEALTH magazine at 6th Healthcare Leaders Forum in New Delhi

With the objective to discuss the growth and future of the IT in the healthcare sector in India, Elets Technomedia Pvt Ltd organised the 6th edition of its flagship Healthcare Leaders Forum in New Delhi.

The deliberations happened in the one-day conference included challenges and advancements in the Indian healthcare sector and emerging technologies in the field of Hospital Information System, Patient Data Management, Security Services (data & infrastructure), Document & Imaging Solutions, Patient Record Management (Wrist Band Barcodes), Technology in advance Radiology.

Joint Secretaries from Ministry of Health, Government of India, along with CIOs, CTOs, CEOs, IT heads of leading hospitals spanning across the entire healthcare fraternity and technology solution providers brainstormed about the future of healthcare in India.

We hereby present important views of the key stakeholders shared at the forum. For accessing the detailed conversations held at this engaging forum you may visit http://ehealth.eletsonline.com/hlf

Inaugural Session
ICT-Enabled Healthcare - Technological Interventions for Public Health

> *The biggest public hospital in Delhi – Safdarjung Hospital – will be IT-enabled and completely paperless in next six months*

Gyanesh Pandey
CMD, HSCC (India) Limited

> *With the increasing penetration of mobile phones, the Health Department has introduced many mobile applications for the ease of citizens, but they are not integrated into the process workflow. This issue needs to be addressed at the earliest*
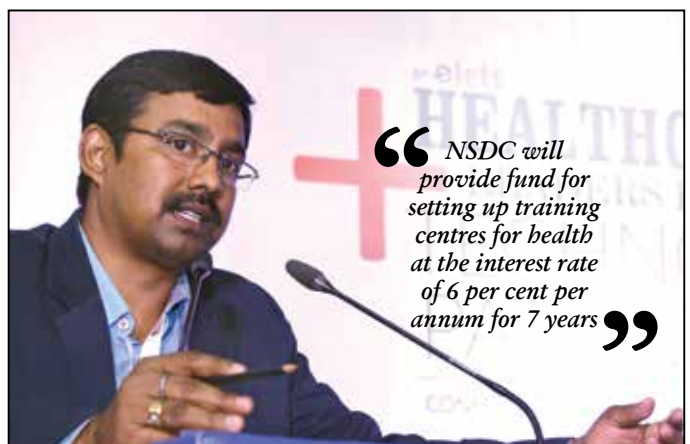
Manoj Jhalani
Joint Secretary, NHM (Policy), Ministry of Health & Family Welfare, Government of India

Dignitaries visit expo stalls

> *NSDC will provide fund for setting up training centres for health at the interest rate of 6 per cent per annum for 7 years*

Jaikant Singh
Head, Partnership & State Alliance, National Skill Development Corporation

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Telemedicine is a boon for the rural population of India who do not have enough money to avail quality healthcare
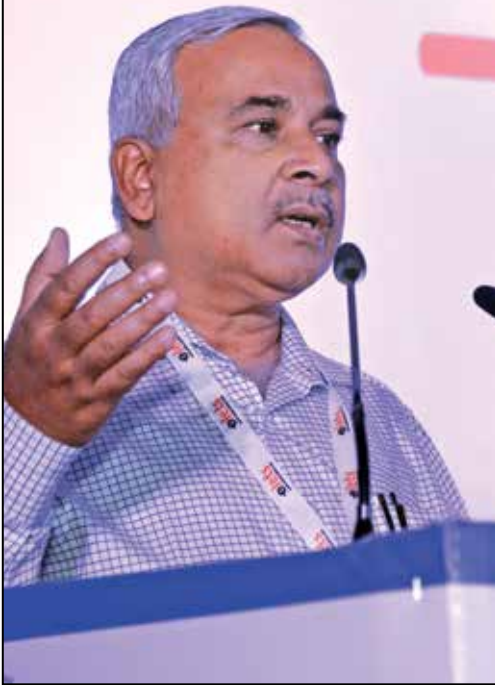
S K Panda
Director, DGS&D, Ministry of Commerce & Industry, Government of India

We need to have lots of training programmes and deployment mechanism to proliferate IT culture across villages and districts

Amitabh Nag
Country Manager-Public Sector, HP Inc

Corporate Presentation

HP is moving from big paper to Big Data because it is the only way to drive healthcare in a manner where it becomes transparent with patients and doctors

Priyansh Bawa
India Solution Manager, HP Inc

We run country's biggest sperm bank to mitigate the problem of infertility, which is found in 15 per cent couples in the population of 1.2 billion

Dilip Patil
Managing Partner, Trivector Biomed LLP

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Session 2
Changing Dynamics of Hospital Management & Healthcare Delivery

Session Moderator

" *Technology is beneficial for healthcare system for affordable, accessible and quality healthcare. It has reduced the cost of healthcare but a regulation is required to keep a tab on the legal aspects* "

Dr Ajay Lekhi
President, Delhi Medical Association

" *With the help of IT, we have been able to revolutionise our service delivery, improve transparency and provide quality and cost-effective service to the common man* "

Deepak Agarwal
Chairman, Computerisation & IT, AIIMS, New Delhi

" *Right technology used by the right set of people with the right attitude of workflow and process efficiency will enable healthcare delivery to be really effective, maximise and be the most delightful clinical outcomes* "

Arvind Sivaramakrishnan
CIO, Apollo Hospitals, Chennai

" *Mobile phones can be used by doctors or consultants to capture information and support ASHA workers to provide better healthcare to people in rural areas* "

Veneeth Purushothaman
CIO, Fortis Healthcare Limited, Gurgaon

> *The Government is very clear about digitisation and hospitals can save a lot by putting their data on cloud*

Kapil Mehrotra
Head-IT, Artemis Hospital, Gurgaon

> *With the implementation of technological innovations, we could increase the EBITA from 10 to 15 per cent and reduce the cost of packages for the patients*

Prashant Singh
CIO, BLK Super Specialty Hospital, New Delhi

> *Using HMS or HIS in a uniform way enable sharing patients' records seamlessly from one platform to another. It also saves cost*

Dr Shuchin Bajaj
Director, Cygnus Hospitals, New Delhi

Corporate Presentation

> *In India, doctors want to do things very fast. Our smart application eClinicalWorks enables them to chart all clinical notes of a patient in less than three minutes and it can be directly deployed on IOS or the Android tablets*

Aakash Shah
Director-Sales, National and International Market, eClinicalWorks

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Session 3

Technological Intervention in Hospitals Enabling Accurate Diagnosis & Judicious Medication

Session Moderator

" Machine to machine communication can improve the telemedicine, telehealth, ehealth solutions etc., as they can transmit data without human intervention using telecom network "

Sushil Kumar
Dy Director General, Telecommunication Engineering Center, Department of Telecommunication, Ministry of Communication & IT, GoI

" State governments can submit innovations happening in their respective states on National Health Innovation Portal and ask for funding from the Central Government for the upscale of those innovations in their annual budget which they take from the Centre "

Dr Jitendar Kumar Sharma
Director, WHO Collaborating Centre for Priority Medical Devices & Health Technology Policy, National Health Systems Resource Centre, NHSRC, Ministry of Health & Family Welfare, Govt. of India

" Almost 40 per cent of patients are making online appointment through patients' portal which enable them access to all clinical information, radiology reports etc "

Ravi Shankar. S
CTO, Kovai Medical Center and Hospital, Coimbatore

" We can introduce technology to automate different healthcare processes which can ease the management of the healthcare institutes as well as the patients' empathy "
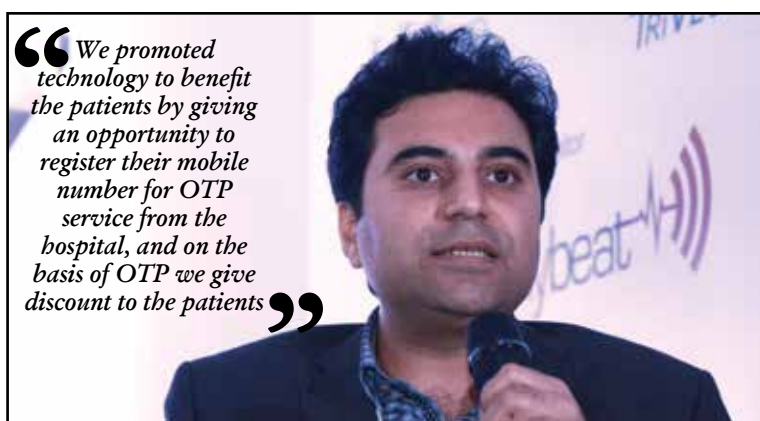
Shuvankar Pramanick
CIO, Paras Hospital, Gurgaon

Delegates and guests listen to the speakers

"For better patient care, we have implemented an integrated EMR system which starts with the doctor entering protocol in the system and it immediately goes to the nurse, pharmacy etc"

Jai Prakash Dwivedi
CIO, Rajiv Gandhi Cancer Institute & Research Centre, New Delhi

"With the help of technology, we have implemented 'Smart OPD', 'Smart Laundry', 'Smart Docs' etc kind of unique initiatives for patient delight"

N K Ramakrishnan
CIO, Sir Ganga Ram Hospital, New Delhi

"We promoted technology to benefit the patients by giving an opportunity to register their mobile number for OTP service from the hospital, and on the basis of OTP we give discount to the patients"

Gunjan Kumar
CIO & Head- New Initiatives, Regency Healthcare, Kanpur

"The Government of India is working on creation of eHealth records. The very idea behind National eHealth Authority (NeHA) was to provide the same as well as to promote electronic health records. EHR standards have been notified in 2013 by the Government. It would certainly provide help in continuity of care and also much better help to the common people who have to avail the health services"

Sunil Sharma
Joint Secretary, Pradhan Mantri Swasthya Suraksha Yojana, Ministry of Health & Family Welfare, Government of India

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Session 4

Technology Making Healthcare Accessible and Affordable to All

Session Moderator

Technology can bridge the gap among various components of healthcare infrastructure, human resources, like drugs, vaccine & pharmaceutical, IT etc., to provide affordable, equitable and accessible services to the patients

Dr Sandeep Namdeo Mahatme
District Collector, North Tripura

Technology will not as such improve the quality of healthcare until the system is in place on the ground. Primary, secondary and tertiary healthcare with functional linkages improve efficiency

Dr Rajiv K Jain
Additional Chief Medical Director (Health & Family Welfare),
Ministry of Railways, Government of India

Affordability and accessibility for people living in rural areas and urban slums are different from the Tier-II and Tier-III population. Technology cannot treat a patient, though it enables

Dr D P Saraswat
CEO, Sri Balaji Action Medical Institute & Action Cancer Hospital, New Delhi

Technology is improving quality of healthcare without any doubt. eICU is a big help for the people of remote areas who are not able to reach hospital on time

Dr J Sivakumaran
COO, Kovai Medical Center and Hospital, Coimbatore
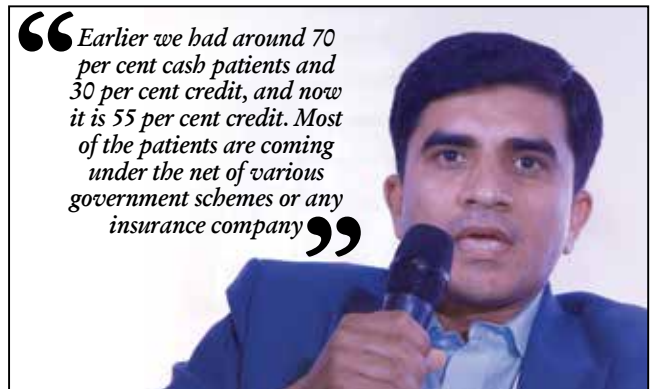
Earlier we had around 70 per cent cash patients and 30 per cent credit, and now it is 55 per cent credit. Most of the patients are coming under the net of various government schemes or any insurance company

Neeraj Lal
Group COO, Sunshine Global Hospitals, Gujarat

> *Technology adoption should start with the operational and clinical members of the hospital to increase efficiency and to deliver effective healthcare at reduce cost to the masses*

Syed Kadam Murshed
Head-IT, Medica Group of Hospitals, Kolkata

> *We are taking care of all aspects of IT infrastructure in our hospital that includes HIS, EMR, Feedback Management System, Integrated Child Health Record, and so on*

Alok Khare
Vice President- IT, Jaypee Hospital, Noida

> *We have four basics in our hospital – accessibility, affordability, quality and dignity. With the use of technology, we are trying to take our services to next level*

**Dr Sudhir Gupta**
Director, Cygnus Hospital, New Delhi

Awards

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A Grand Success

Heart felt thanks to all our speakers, participants, delegates and sponsors for their contribution in making HLF 2016 Successful. The Summit would not have been the same without each one of you.
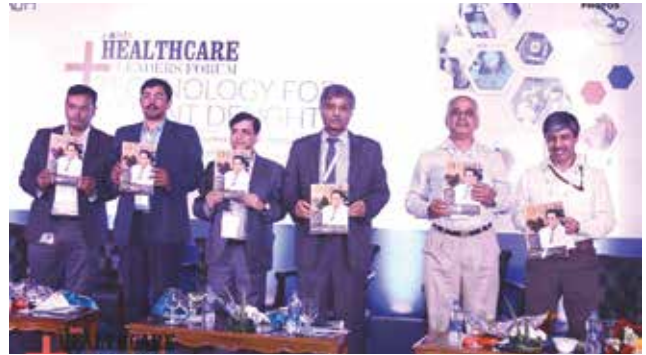
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